



Jetstream of Houston
4133 Southerland Rd.
Houston, TX 77092
832-590-1300
www.waterblast.com

Customer Product Support / Service Request Form

Please fill out all pages

Section 1 – Customer Contact Information

Company Name:

Contact Person:

Phone:

Email:

Jetstream Sales Rep Name:

Section 2 – Equipment Details

Equipment Type:

Model:

Serial Number:

Date of Delivery:

Date Entered Service:

Original Sales Quote Number:

Accessories/Automation Used:

Hose Length / Hose Type:

Section 3 – Description of Issue

Describe the problem or failure:

When did the issue first occur?

Frequency of occurrence:

Continuous use since entering service?



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Section 4 – Operating Conditions

Operating Location / Address:

Inlet Water Pressure:

Inlet Water Quality:

Typical Operating Pressure:

Typical Operating Flow:

Unit Operating Hours:

Last Filter Change:

Last Major Service/Rebuild:

Maintenance History/Notes:

Section 5 – Photos / Documentation

Photos Attached: Yes / No

Additional Documentation:

**Important: Please provide high-resolution photos or video clearly showing any failures.
Send pictures to your Jetstream Sales rep or Jetstream Customer Service.
Requests without photo evidence are difficult to evaluate and may delay support.**

Completion of this form does not guarantee warranty coverage.
Warranty determinations will be made by Jetstream after review of the provided information and evidence.